Ozan Kilic
Product Designer

Houston, TX
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EXECUTIVE SUMMARY

Passionate UI/UX & Product Designer with a strong foundation in user-centered design, prototyping, and front-end development. Proven track record of driving product innovation, enhancing user experience, and collaborating with cross-functional teams. Well-versed in accessibility standards (WCAG 2.0), agile workflows, and high-impact digital product design.

SKILLS

- UI/UX Design (**Figma, Adobe XD, Sketch**)
- Prototyping & Wireframing (**InVision, Axure**)
- Front-end Development (**HTML, CSS, JavaScript, React**)
- Design Systems & Branding
- Accessibility Compliance (**WCAG 2.0**)
- Agile & Scrum Methodologies
- User Research & Usability Testing
- Cross-functional Collaboration

WORK EXPERIENCE

Product Specialist
Post Op | London, UK | 10/2024 - Present

- Spearheaded the design and development process, fostering seamless cross-team collaboration.
- Developed technical templates and documentation to streamline workflows.
- Managed projects with Atlassian Jira & Confluence, ensuring on-time delivery.
- Conducted market research, leading to a 20% increase in sales through targeted product innovations.
- Enhanced customer feedback strategies, resulting in a 15% boost in satisfaction scores.
- Delivered product training to internal teams and external partners, driving a 10% increase in adoption rates.

Product Designer
Deltek - Replicon | Redwood City, CA | 05/2019 - 10/2024

- Designed and implemented UI/UX solutions for SaaS products, ensuring ADA/WCAG compliance.
- Built interactive prototypes for iOS & Android applications to enhance user engagement.
- Created efficient workflows and documented process improvements.
- Developed responsive React-based web applications, optimizing accessibility and performance.

Senior UI/UX Designer
Freedom Mortgage | Campbell, CA | 10/2017 - 06/2018

- Led various UI/UX and front-end development projects improving user retention and accessibility compliance.
- Developed WCAG 2.0 AA-compliant web solutions using HTML, CSS, jQuery, Bootstrap.
- Designed, tested, and refined UI workflows for mobile applications (iOS, Android).
- Integrated Google Analytics tracking to drive data-informed UX improvements.

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KEY PROJECTS

- **Designed an intuitive dashboard for Post Op (2024)** → Optimized workflow efficiency, reducing user task time by 80% with improved data visualization and usability enhancements.
- **Revamped SaaS UI for Deltek-Replicon (2023)** → Led end-to-end redesign, improving usability score by 60% through a more intuitive navigation system and enhanced accessibility compliance.
- **Developed a mobile-first WCAG 2.0 UI for Freedom Mortgage (2016)** → Ensured compliance, mitigating legal risk and saving the company $30M.

TOOLS & TECHNOLOGIES

- **Design:** Figma, Adobe XD, Sketch
- **Front-End Development:** React, HTML, CSS, SCSS, JavaScript
- **Accessibility Compliance:** WCAG 2.0 AA
- **Collaboration Tools:** Atlassian Jira, Confluence, Slack

UX/UI PROCESS

- **User Research & Personas:** Conducted interviews & usability testing
- **Wireframing & Prototyping:** Designed low/high-fidelity wireframes
- **Front-End Collaboration:** Worked closely with developers for pixel-perfect user interfaces
- **Accessibility & Usability Testing:** Ensured WCAG 2.0 compliance

WORK EXPERIENCE

Web Designer & Front-end Developer
NYCB | Cleveland, OH | 11/2013 - 09/2017

- Designed and developed responsive, ADA-compliant web solutions.
- Created interactive prototypes and user workflows to streamline digital experiences.
- Worked alongside IT and marketing teams to establish consistent brand design systems.
- Conducted usability testing and A/B experiments to drive performance improvements.

Previous Experience (2000-2013)
Various Locations (Turkey/OH)

- Led various UI/UX and front-end development projects at ECS Tuning, Hotcards.com, Sahibinden.com, Biletix, and more. Contributed to major web projects, accessibility compliance initiatives, and high-impact design solutions.

EDUCATION

Associate Degree in Management & Administration
Anadolu University | 1998 - 2000

CERTIFICATIONS

- Google UX Design Professional Certificate (In Progress)
- Adobe Certified Expert (Adobe XD, Photoshop)

LANGUAGES

- English (Professional)
- Turkish (Native)

PUBLICATIONS & AWARDS

- Photography Feature in Kaleidoscope Sky (Amazon, 2007)
- 5x Golden Spider Web Awards for excellence in web design & UX

SOCIAL MEDIA & PORTFOLIO

- Linkedin: linkedin.com/in/ozankilic
- Instagram: instagram.com/flayzeraynxx